

# Changes to traffic management training

As part of its drive to improve the safety, credibility and consistency of traffic management at roadworks, Transport and Main Roads (TMR) has introduced significant changes to traffic management training in Queensland. These changes have seen Levels 3 and 4 Traffic Management training discontinued, a new course (*Traffic Management Design*) introduced to replace Level 3 training, and a revision made to the competency requirements for company personnel in TMR's Traffic Management Registration Scheme.

## Traffic Management Design replaces Level 3 training

TMR has developed a new, more comprehensive training course, *Traffic Management Design*, to replace the previous Level 3 Traffic Management training. The new course differs significantly from the former Level 3 training, in particular with regard to its prerequisites, content and delivery.

### Prerequisites

*Traffic Management Design* requires all attendees to demonstrate sufficient knowledge and experience in traffic management prior to undertaking the course.

### Content

The new training covers more content and in much greater detail. For this reason, *Traffic Management Design* will take longer to complete – two days, instead of the ½ day required for Level 3 Traffic Management training.

### Delivery

Whereas Level 3 training was delivered by TMR, *Traffic Management Design* will be delivered by TMR-approved external training providers.

To manage the transition of personnel to this new training, TMR has extended the previous Level 3 and Level 4 qualifications through to 30 June 2016. Any traffic management personnel wishing to develop Traffic Management Plans and Traffic Guidance Schemes beyond this date must complete the new Traffic Management Design training before their old qualification expires.



TMR has approved two Registered Training Organisations (RTOs) to deliver *Traffic Management Design* training. To enrol personnel in the new training, please contact one of the RTOs listed below.

- Acquired Awareness Traffic Management Pty Ltd
- Evolution Training & Safety Pty Ltd

## Level 4 training discontinued

By introducing the more comprehensive *Traffic Management Design* training, TMR has removed the need for a fourth tier of traffic management training in Queensland. As such, the department has ceased delivery of Level 4 Traffic Management training.

The removal of Level 4 training does not reflect a lowering in priority of traffic management surveillance and performance. The level of detail included in *Traffic Management Design*, coupled with the experience required for attendees to enrol, will deliver newly trained personnel that can perform at a higher level of competency than previously required for successful completion of Level 4.

Furthermore, it is envisioned that some form of continuing professional development (CPD) will be essential for Traffic Management Design personnel to remain current and up to date with future industry requirements. The details of any CPD requirements will be developed in consultation with industry over the coming months.

## Extension to Levels 3 and 4 certification

TMR has made the decision to extend all Levels 3 and 4 qualifications expiring from August 2014 onwards until 30 June 2016. Personnel will need to update their wallet size cards to reflect this new expiry date. To apply for an updated card, please contact [Techtraining@tmr.qld.gov.au](mailto:Techtraining@tmr.qld.gov.au), providing a scanned copy of your card along with the following information:

- Full name
- Card number
- Current expiry date
- Proof of identification
- Address where the new card should be sent.

## Changes to Traffic Management Registration Scheme

As the changes to traffic management training will have a direct impact on the supply of appropriately qualified traffic management personnel, TMR has revised the required personnel training ratios set out in the Traffic Management Registration Scheme.

As of 1 July 2015, all registered organisations will be required to meet the following criteria:

- All personnel performing traffic management functions are to be trained in appropriate competencies.
- All traffic controllers are to have current accreditation.
- All traffic control work crews attending roadwork sites are to include at least one traffic controller accredited in Traffic Management Implementation (formerly Level 2)

*Note: For the purposes of checking ratios at time of application and renewal, the company must have 50% of their accredited traffic controllers trained at the traffic management implementation level.*

- At least one employee per organisation must have *Traffic Management Design* training (or *Level 3 Traffic Management until 30 June 2016*). The requirement for any additional employees to be trained at this level will depend on the company's operating requirements.

*Note: It is expected that every person engaged in the preparation of traffic management plans and traffic guidance schemes be trained to the Traffic Management Design level.*

- All training is to be undertaken through TMR-approved training courses and providers, and should be sufficiently recent to be regarded as current in accordance with course recommendations.
- All organisations should offer internal training development/mentoring program to ensure that employees undertaking traffic management roles remain current in their skills and knowledge in accordance with the business model of the organisation.

## Who should enrol in new training?

In order to maintain your organisation's ability to perform traffic management design beyond 30 June 2016, it is important that you prioritise the enrolment of key personnel in *Traffic Management Design* training.

Over the coming months, TMR will closely monitor the number of course participants to ensure the smooth transition of personnel by the scheduled completion date.

If you have any queries regarding the new training or registration scheme requirements, please visit TMR's webpage, [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au), or contact Coryn Hedges at [Coryn.J.Hedges@tmr.qld.gov.au](mailto:Coryn.J.Hedges@tmr.qld.gov.au) or (07) 3066 8646.