

# Traffic Management Design

## Frequently asked questions

### Does the new Traffic Management Design Training align with National Units of Competency for Traffic Management?

The training material is aligned to the national unit of competency "Prepare work zone traffic management plan" (RIICWD503D) and, wherever possible, is also consistent with the core skills sets developed in the Austroads project "Traffic Control at Worksites – Training and Accreditation" (AP-R404-12). Queensland is committed to ensure that people who develop, design and undertake surveillance of traffic management at roadworks are appropriately trained and competent. The Department of Transport and Main Roads will work with other State road authorities to progress a harmonised model for traffic management training.

### Where can I find out more information on the Traffic Management Design course?

You can find more information in the Traffic Management Design factsheet from the following link – <http://www.tmr.qld.gov.au/business-industry/Business-with-us/Traffic-Management/Traffic-management-training>.

### How do I book in for a course, no-one has any places and I need my qualification?

The department is running some additional courses to support the Registered Training Organisations (RTOs) who have been licenced to deliver the training. Details of these department run course dates can be found at – <http://www.cvent.com/Events/Calendar/Calendar.aspx?cal=779d5f04-e3b3-43de-9b7a-6d08fe12e2b7>.

The RTOs provide details of their 2016/17 course dates on their websites.

### I need my qualification by 30 June 2016 for my job, can I get my new card in time?

If you have completed the course and submitted your post course assessment before the end of May 2016, we anticipate your post course assessment will be marked by 30 June 2016. If you pass, you will receive notification quickly, but you will not get your card for a number of days after the notification.

If you have undertaken the training and submitted your post course assessment on or before 30 June, the department will provide you with written authority to continue performing the Level 3 and Level 4 tasks until 31 July 2016 (the latest date at which your assessment will be marked). If you fail your assessment, you will no longer be able to undertake these tasks.

If you have undertaken the training, but submitted your post course assessment after 30 June, or have not undertaken the training at all, you will not be able to continue to perform the Level 3 and Level 4 tasks until you successfully complete the new Traffic Management Design Training.

## **If I fail the course, can I appeal the decision?**

*Yes, you can appeal the decision.*

**Trained by RTO** – *if you are unhappy with your result, you should notify the Registered Training Organisation in the first instance and follow their appeal process. If you remain unhappy with your result, you can document your case and request that it be reviewed by the department. The department will review all the documentation and notify you will be notified of your appeal result.*

**Trained by the department** – *If you are unhappy with your result you can appeal your result by documenting your case. Your 1st and 2nd post course assessments will then be reviewed by a different assessor and you will be notified of your appeal result.*

## **I operate a Traffic Management company, what do I need to do before 30 June 2016?**

*Companies wishing to remain current on the Traffic Management Registration Scheme will be required to have one (1) Traffic Management Design trained person available to them, either on staff OR for an interim period to be reviewed quarterly, via an external traffic management design consultancy service.*

## **I am a construction contractor, what is my role in Traffic Management Design after 30 June 2016?**

*You should ensure your traffic management sub-contractor is compliant with the new Traffic Management Design requirements that become effective from 1 July 2016. To ensure you manage your traffic management risks onsite, the department would also encourage you to have access to Traffic Management Design professionals either on your own team or via a consultancy service. New contracts will specify training and experience requirements (the minimum requirement is that your Nominated Traffic Officer has successfully completed the Traffic Management Design Training course).*

## **Who can train the Traffic Management Design course?**

*To train the course, a person will need to have passed the Traffic Management Design course at the first attempt. They will also need to work with a Registered Training Organisation that is approved and licenced to deliver the Traffic Management Design course. They will also need to provide a CV, hold the current TAE Certificate IV qualification and successfully complete a set of trainer gating questions. The Department of Transport and Main Roads may also require the trainer to undertake an interview and scenario assessment if the proposed trainer was not trained by the department.*

## **I am new to Queensland and I have my interstate traffic management qualifications, are they recognised in Queensland?**

*No, at this stage, they are not recognised. To work on Queensland roads, you will need to undertake Queensland specific training. Austroads are currently working across state road authorities to harmonise traffic management training.*

## **I have heard there is an assignment to submit after completion of the Traffic Management Design course, is this true?**

*Yes it is true. The assignment is part of the course. You have a choice of either a Restricted or Open assessment depending on the type of roads you work on:*

- *Open Assessment – successful participants can work on all roads throughout Queensland*
- *Restricted Assessment – successful participants restricted to only work on roads with less than 10000 AADT.*

## **I have heard that the course is difficult and that no-one is passing, is this true?**

*The course is challenging and is a significant step up from the previous Level 3 training course. The department is committed to keeping workers and road users safe. High quality traffic management design is seen as critical to achieve these safety outcomes. As at 31 May, 2016, over 200 qualifications have been issued, and the course has around an 80% pass rate. It is acknowledged that there are a number of people who have attended the course that have chosen not to submit a post course assessment.*

## **Does an RPEQ need to sign off all Traffic Management Plans (TMP) and Traffic Guidance Schemes (TGS)?**

*No, RPEQ approval is only required where your TMP or TGS proposes to use an innovation not covered by the MUTCD Part 3 – Works on Road (MUTCD), or where it involves a treatment that is either above or below the requirements of the MUTCD. The RPEQ should be provided with all documentation including a full risk assessment and is only required to sign off the element on the TMP or TGS that sits outside MUTCD requirements. RPEQs should also be used for complex arrangements such as traffic modelling or in cases where geometric design needs to be developed or reviewed.*

## **My Level 3 and/or Level 4 traffic management card has an end date after 30 June 2016. I'm OK to keep preparing and approving TMP and TGS, aren't I?**

*No, all Level 3 and Level 4 traffic management qualifications will expire 1 July 2016. If you need to continue preparing and approving TMP and TGS, you will need to hold the new Traffic Management Design qualification.*

*However, people who previously held a Level 3 qualification can still prepare TMP/TGS under the supervision of a Traffic Management Design qualified person. All TMP/TGS will need to be approved by a Traffic Management Design qualified person.*

## **Will the new Traffic Management Design course have an expiry date of three (3) years like the old course?**

*No, the new Traffic Management Design course does not have an expiry date. However, the department does expect anyone holding this new qualification to commit to ongoing professional development in the traffic management field. Opportunities for free or low cost professional development will be offered by both industry and Transport and Main Roads.*

## **Given local governments have been given an extension of their Level 3 and Level 4 qualifications, when will they need to have TM Design qualified people working on local government roads?**

*Local government employees' Level 3 and Level 4 qualifications have been extended until 31 December 2016. This means that they can continue to operate as they have previously. However, those local governments who have attended the training are encouraged to prepare new TMP/TGS in accordance with the new Traffic Management Design principles.*

*From 1 January 2017, local government will be required to use Traffic Management Design professionals when developing and designing TMP and TGS for local roads.*

## **Further questions**

If you have further questions or would like to discuss any of the questions on this fact sheet please contact Coryn Hedges on 30668646 or [coryn.j.hedges@tmr.qld.gov.au](mailto:coryn.j.hedges@tmr.qld.gov.au).